

ACTION TAKEN REPORT 2020-21

Summary

Lady Irwin College took the feedback for the year July 2020 – to June 2021 from different stakeholders' groups – namely students, faculty, alumni, and employers. The questionnaire was used to collect this feedback. Data were collected and analyzed in form of graphs. This year was a special year due to the COVID-19 pandemic outbreak. Nearly all the activities in college including teaching happened in online mode. This was a difficult year and teachers made all the efforts to continue teaching using all means to connect with students in online mode. Class-wise WhatsApp groups and google classroom were created to connect with students and provide them with all necessary information and teaching material. Also, regular online classes were taken using google meet. PPTs and other online resources were used for teaching by faculty members. Based on the feedback from respective stakeholders group **following actions have been taken.**

STUDENTS

Students in their feedback raised concern about COVID restrictions and their impact on field experience and loss of opportunities for same. Faculty of all departments were asked to make extra effort to use in the transaction of curriculum field insights and resources available (Video, reports, etc). Efforts were made to make classroom activities more experiential by having breakout groups, and online group discussions as well as inviting persons having rich field experiences for webinars.

Further, all departments assisted students to take up online internships, which have helped them develop skills to carry out activities using ICTs. For example, field-based sessions or Training, which students used to earlier carry out in the community, using ICTs platforms, In the year 2020-21 they conducted online.

Also, as classes were held online, special sessions/webinars training sessions have been conducted to equip the newly enrolled students with the use of ICT-based technologies to attend classes and appear for OBE exams during COVID times. The orientation session on Using Google Classroom and Google Meet was also held for the college students. The topics covered in the session included: Using google classroom, google meet, Net etiquette, and Cyber security (duty list along with announcement poster and photos enclosed as annexure). Students learned how to join a classroom, how to do and submit their assignments, and its other functions and features.

Online resources including classroom ppts and other relevant reading materials were formally shared with students via Google Classroom. Students were provided with relevant material via google classroom after the online class via google meet. Screenshots of the classroom are attached as an annexure.

During the COVID period, the college followed all DU guidelines, and as per DU directives, offline classes were held for final year students keeping all protocols in places such as students and faculty members were asked to submit their vaccination certificates, students were asked to submit the consent forms duly signed by their parents before they came to college to attend classes. Before they enter college/ classrooms, proper monitoring of the temperature, hand sanitization, proper masking by all, and checking of consent forms was done by the lab staff under the faculty supervision. Physical distancing was maintained very well in all the classes. Also, special attention has been given to sanitation facilities in the college. During times when restrictions were eased, Labs and classrooms were sanitized properly before each class. Meetings were held at the central level and at the

department level to follow the sanitation protocol. In each department, a committee was set up to oversee that the protocols are strictly followed.

Apart from this, during COVID times, few students were going through financial losses in their families, due to losing their parents or parents losing jobs. Scholarships amount has been raised for such special students for the special year. Several students were given advanced scholarships, so that they could timely deposit their fees and appear for exams, without any loss to their education. Online forms were submitted and online interviews were conducted to make the process smooth, fast, and safe for everyone.

ALUMNAE

Based on **Alumni feedback**, Alumni have been involved very actively in conducting webinars and training for students. Sessions have been organized by various departments where alumni were invited to hold sessions for the student's enrichment. Prominent Alumnae are invited to be a part of the Orientation Program for the new students each year. Further, some of the alumni have also established new scholarships in the college. Regular efforts are made to motivate the alumni to constitute the scholarships and prizes for students.

FACULTY

As per **faculty feedback**, water resources and toilets required more attention. Necessary actions to improve the water resources and toilets facilities. Also, efforts are being made to make the classrooms fully functional after the 2 years of online teaching. Internet facilities in all departments and projectors in most of the labs have been installed.

Also, the college website has also been revamped and an online feedback form has been systemized for all stakeholders group. Regular meetings were organized by the website committee with the website team to organize the online system for feedback from various stakeholders' groups via the college website. The system is in place for the coming session.

EMPLOYER

Based on the **employer's feedback** related to enhancing the research skill of our graduates, special focus will be given to addressing the same. Last year's workshops were held on time management and leadership, which has resulted in positive feedback from the employers, and in this year's feedback, they appreciated our student's teamwork skills, found them regular, and dependable, and appreciated their ability to meet their timelines.

Annexure
Student feedback
Orientation to OBE exams during COVID times

OBE Counseling
 Paper: C4D
 For students of 3rd (Pass & Hons)

*By Masters' Students
 &
 Faculty of
 DCE Dept*

10th December, 2020
11.am onwards

Department of Development Communication & Extension, Lady Irwin College

Join with Google Meet:
<https://meet.google.com/foo-kpwu-yfx>

OBE Counseling
 For Undergraduate and Postgraduate students

Palak Khanna Pratibha Ishita Goel

Join with Google Meet
CLICK HERE
meet.google.com/qmk-pcmp-mzw

**By the Students of
 M.Sc. (Previous) DCE
 and Faculty of the
 DCE Department**

4th June 2021 (Friday)
10:40 am onwards

Department of Development Communication and Extension,
 Lady Irwin College, University of Delhi

Department of Human Development & Childhood Studies
 Lady Irwin College
 presents

Webinar on OBE 2020

Sakshi Sharma (M.Sc HDCS) Swati Bhatt (M.Sc HDCS)
 Niharika Arya (M.Sc HDCS) Yashika Malhotra (M.Sc HDCS)

On 09th December 2020, Wednesday
 4pm onwards

Figure 1. Announcement posters of the various OBE webinar held for PG/UG courses during 2019-20

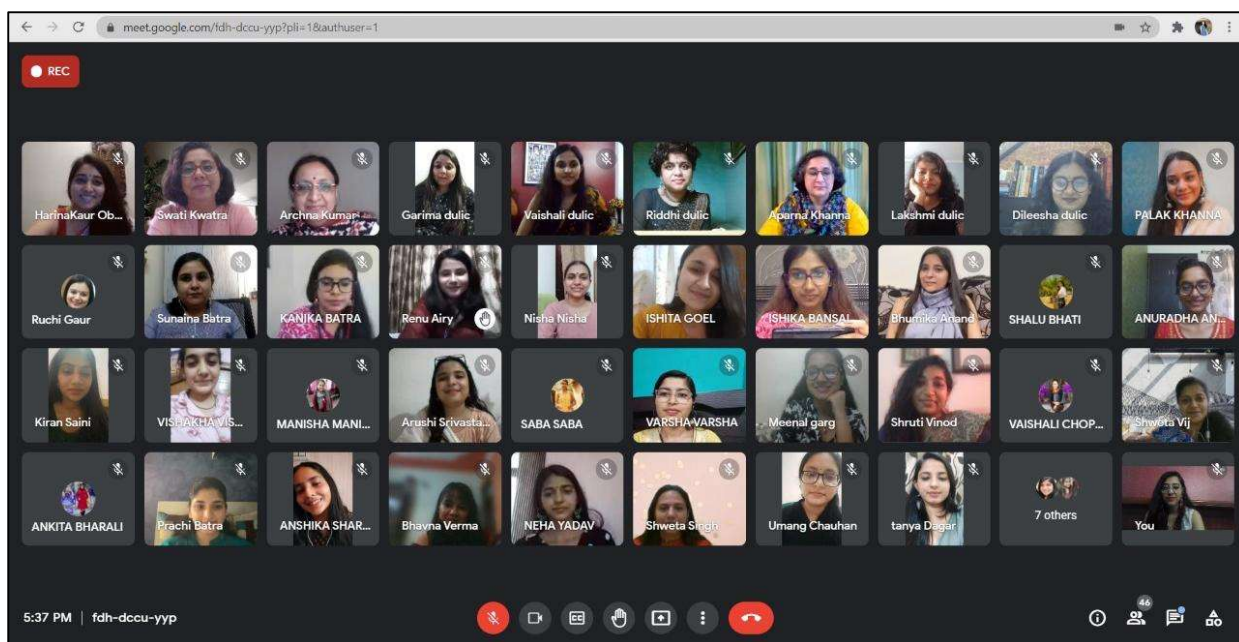


Figure 2. Screenshot of one of the OBE webinar held for PG/UG courses during 2019-20

ORIENTATION PROGRAMME 2020

Orientation to Google classroom and Meet

DAY 3

DATE: 19th NOVEMBER 2020 (UG) & 1 December 2020 (PG)

Duty List

<u>COURSE</u>	<u>SECTION</u>	<u>(FACULTY + ICT Committee Members)</u>	<u>STUDENTS' ASSOCIATION MEMBERS</u>	<u>M.Sc. DCE Student facilitators</u>
B. Sc. (Hons.) Home Science	AB	Dr Mani Bhasin (ICT) Dr Priti Joshi (ICT) Ms Sweta Suman (DCE) Ms Aprajita Sharma (PhD Scholar)	Drishti Gupta + Muskaan Sehdev	Ms Renu Ms Tanya
	CDE	Ms Ruchira Aggarwal (ICT) Dr Manisha Sabhawal (ICT) Dr Simi Bhagat (ICT) Dr Ruchi Gaur (DCE)	Aishwarya + Anushka	Ms Bhumika Ms Lakshmi

B. Sc. (Pass) Home Science	ABC	Dr. Mayanka Gupta (ICT) Dr TG Rupa (ICT) Dr Aparna Khanna (ICT & DCE) Dr Kiran Chauhan (DCE)	Chetna + Simran	Ms Lunneichong Ms Riddhi
	DEF	Dr. Santosh Bahadur (ICT) Dr Manisha Goel (ICT) Dr Vaishali (ICT) Dr. Shweta Singh (ICT & DCE)	Shivani Mandloi + Ganga	Ms Aditi Sharma Ms Harina Kaur
	GHI	Dr Aparna Aggarwal (ICT) Dr Chetna (ICT) Dr Swati Kwatra (DCE)	Shivani Singh + Vimita Varshney	Ms Neha Ms Shruti
B.Sc. (Hons.) Food Technology	AB	Dr. Dipesh Aggarwal (ICT) Dr Prachi (ICT) Dr Shweta Vij Anand (DCE)	Anupriya + Sanchita Chauhan	Ms Varda Ms Vaishali

Orientation session on Using Google Classroom and Google Meet held for the college students on 1st December 2020



Figure 3. Announcement posters of the Orientation Session on Google Classroom and Meet for 1 year UG courses during 2020

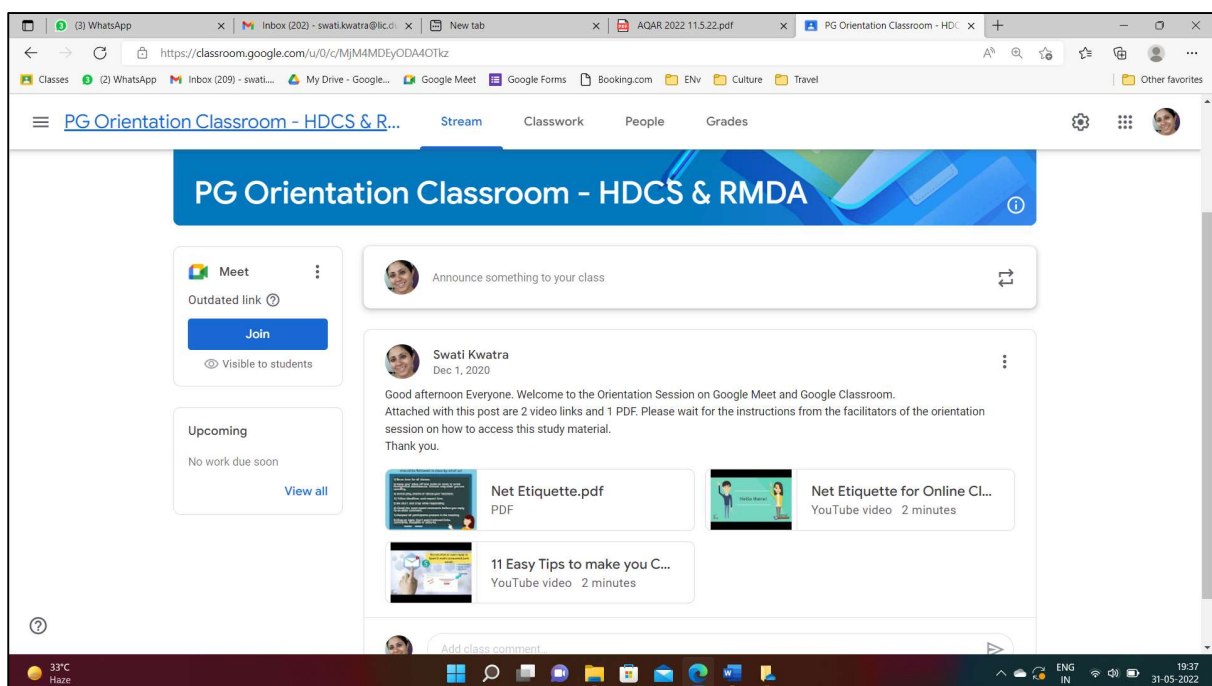


Figure 4a. Screenshot of one of the Google Classroom made for conducting Orientation Session on Google Classroom and Meet for 1 year PG courses during 2020

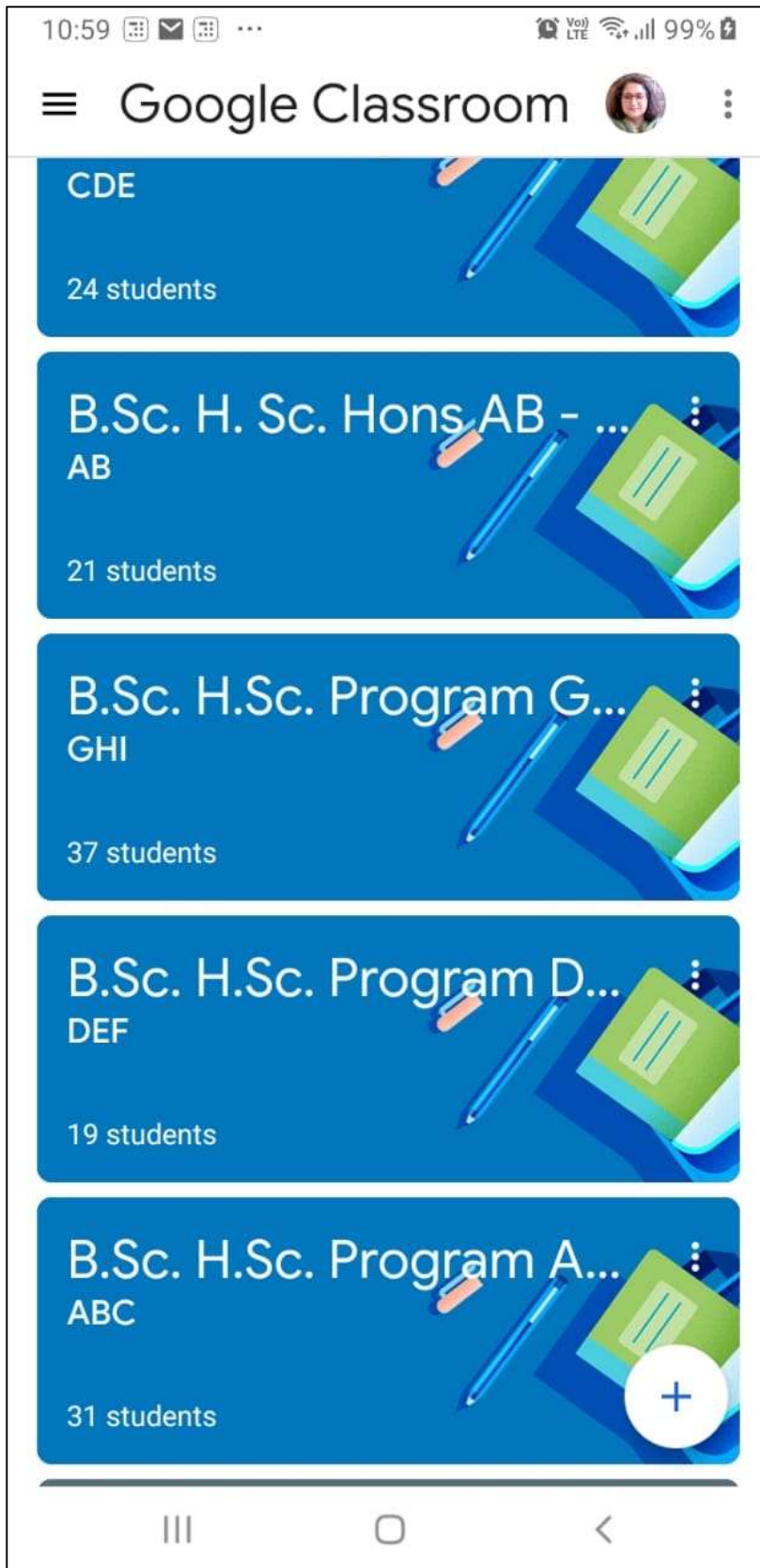


Figure 4b. Screenshot of the few of the Google Classroom made for conducting Orientation Session on Google Classroom and Meet for 1-year UG courses during 2020

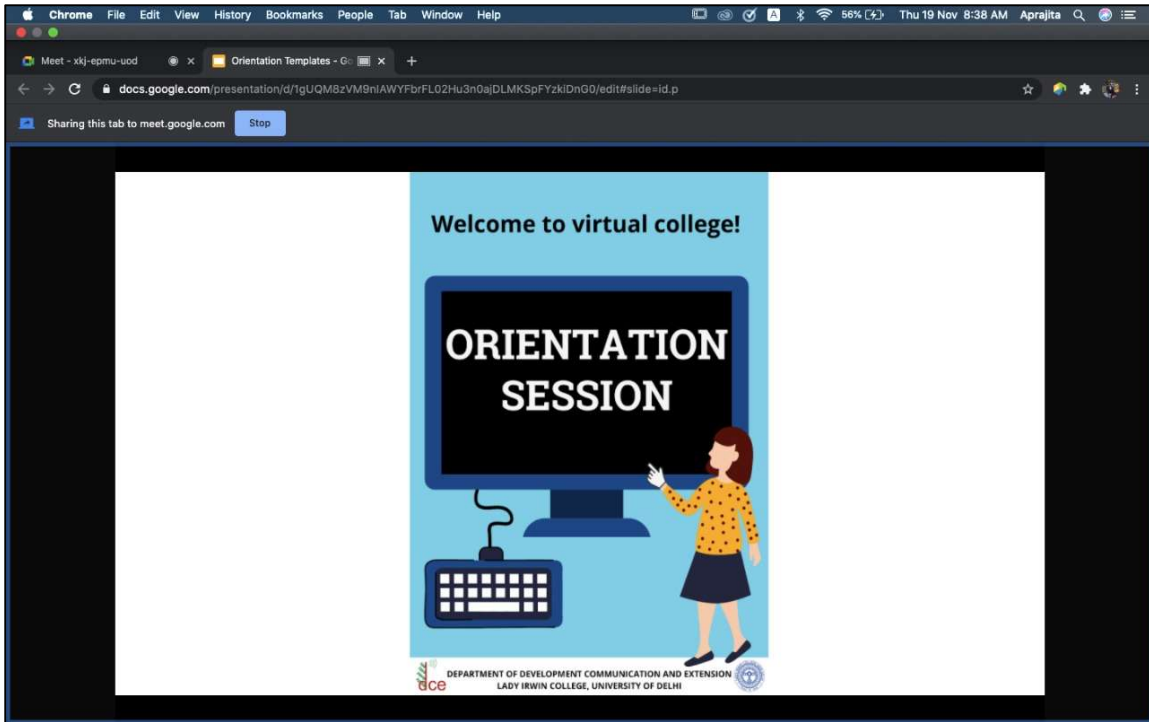


Figure 5a. Screenshot of one of the Orientation Sessions held for skill development of students of 1 year UG/PG courses for using Google Classroom and Meet for during 2019-20

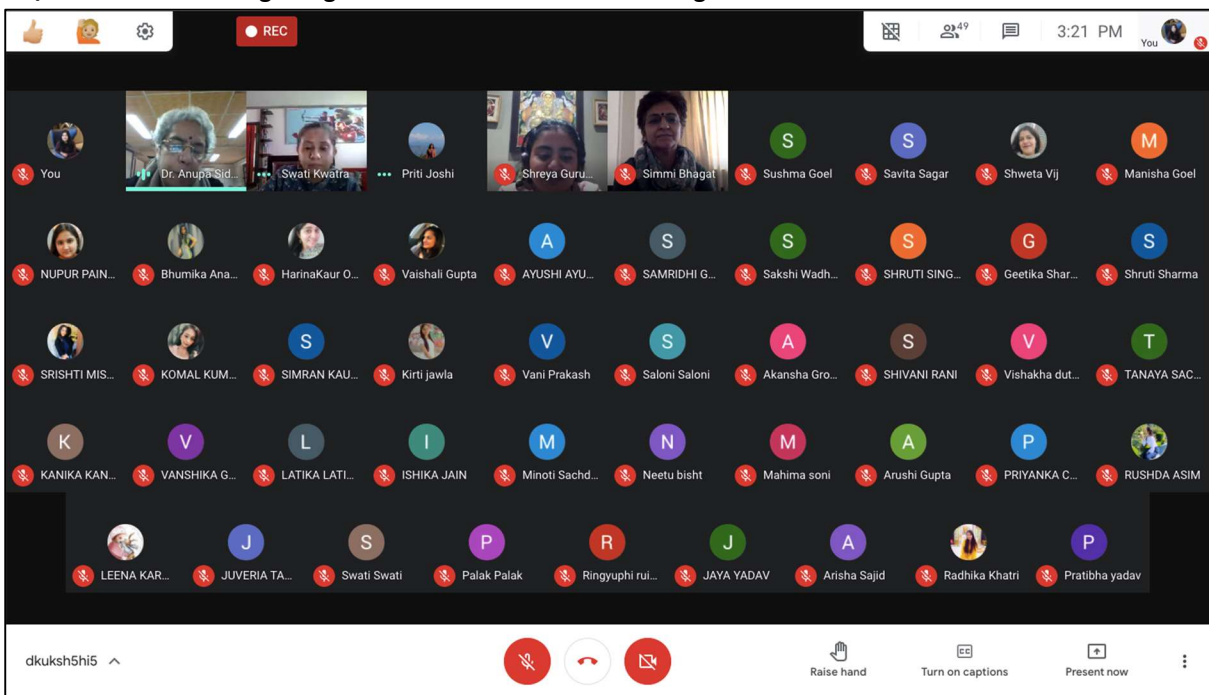


Figure 5b. Screenshot of one of the Orientation Sessions held for skill development of students of 1 year UG/PG courses for using Google Classroom and Meet for during 2019-20

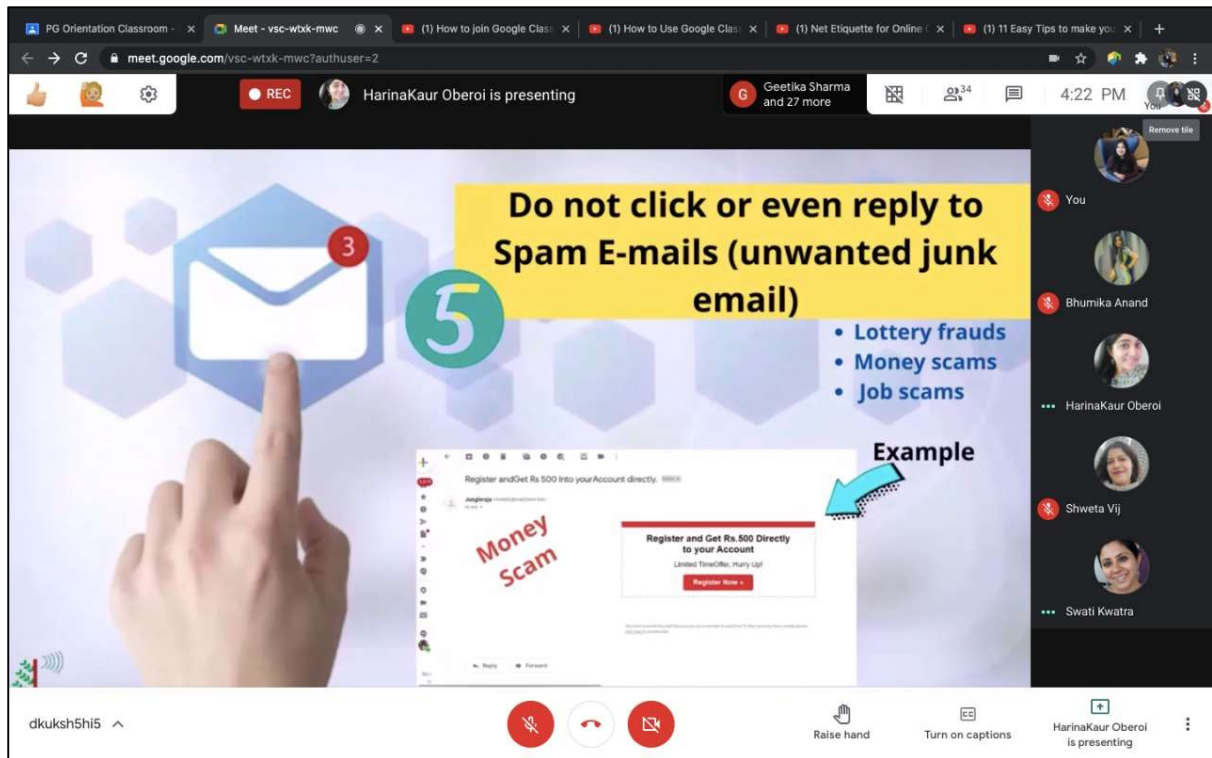


Figure 5c. Screenshot of one of the Orientation Sessions held for skill development of students of 1 year UG/PG courses for using Google Classroom and Meet for during 2019-20

Online resources shared with students via google classrooms

The screenshot displays a Google Classroom interface. On the left, a vertical list of resources is visible, including '2021-22 - CE Sec D Prac 1 Pa...', '2021-22 - CE Sec C Prac 1 Pa...', '2021-22 - CE Sec B Prac 1 Pa...', '2021-22 - CE Sec A Prac 1 Pa...', '2021-22 DEF 1 Pass - CE Pas...', '2021-22 ABC I Pass CE Theory', 'Sec I Yr Pass CE Prac 2020 I', 'B Sc H Sc I Year (Program/Pa... ABC', '2021 ICTD & CM Th & Prac. M.Sc. Final', 'Sec E I Yr Pass CE Prac 2020 E', 'M.Sc Final SBCC: Sustainabl...', '2021 EM Prac III Pass Sec P P', and '2021 EM Theory JKL III PASS JKL'. The main content area on the right shows a 'Stream' view with a 'Classwork' tab selected. The top navigation bar includes 'Stream', 'Classwork', 'People', and 'Grades'. The main content area displays a 'Development initiatives - Recent' section with a post from Mar 16, 2021, titled 'AV Aids & Extension Methods'. Below this is a 'Panchayati Raj System-Reading Material' post from Mar 10, 2021. The post includes a search bar and a grid of PDFs: 'Women in Panchayat (1)... PDF', 'Unit-5 Three-tier Pancha... PDF', 'Unit-2 Panchayati Raj Sty... PDF', and 'Salient Features of the C... PDF'. A 'View material' section follows, listing 'Panchayati Raj Institution' (Mar 4, 2021), 'Sakshar Bharat Mission' (Mar 2, 2021), 'Right to Education' (Mar 2, 2021), and 'Logic Model-Reading Material' (Feb 26, 2021). The URL at the bottom is 'https://classroom.google.com/u/0/h...'. The interface also shows a 'Stream' view with a 'Classwork' tab selected.

The screenshot displays a Google Classroom interface. On the left, a vertical list of resources is visible, including '2021-22 - CE Sec F Prac 1 Pa...', '2021-22 - CE Sec E Prac 1 Pa...', '2021-22 - CE Sec D Prac 1 Pa...', '2021-22 - CE Sec C Prac 1 Pa...', '2021-22 - CE Sec B Prac 1 Pa...', '2021-22 - CE Sec A Prac 1 Pa...', '2021-22 DEF 1 Pass - CE Pas...', '2021-22 ABC I Pass CE Theory', 'Sec I Yr Pass CE Prac 2020 I', 'B Sc H Sc I Year (Program/Pa... ABC', '2021 ICTD & CM Th & Prac. M.Sc. Final', 'Sec E I Yr Pass CE Prac 2020 E', and 'M.Sc Final SBCC: Sustainabl...'. The main content area on the right shows a 'Stream' view with a 'Classwork' tab selected. The top navigation bar includes 'Stream', 'Classwork', 'People', and 'Grades'. The main content area displays a '28-10-21 Theory - Community Newspapers & ...' post from Oct 28, 2021. The post includes a search bar and a grid of resources: 'Theory - Community Newspapers & Citizen ...' (Edited Oct 28, 2021), 'YouTube video 26 minutes', 'YouTube video 3 minutes', 'Hold The Press - Comm... YouTube video 11 minutes', 'How to start your own ... YouTube video 2 minutes', 'What is rural communit... YouTube video 6 minutes', 'Link http://www.ajeimc.org/home/k', 'What is Citizen Journali... YouTube video 5 minutes', 'Dr.RichardAmadi-Com... PDF', 'Differencesofcommunit... PDF', and 'Community Newspaper... PDF'. Below this is a 'Theory - Community Media - Concept and Ch...' post from Oct 28, 2021. The URL at the bottom is 'https://classroom.google.com/u/0/h...'. The interface also shows a 'Stream' view with a 'Classwork' tab selected.

Figure 6. Screenshot of one of the Google Classrooms for teaching resources shared with students during 2019-20

Classes in offline mode during COVID-19 following protocols



Figure 7a. Students attending offline classes following COVID-19 Protocols (2019-20)



Figure 7b. Faculty members carrying offline classes following COVID-19 Protocols (2019-20)



Figure 7c. Lab Staff assisting in following COVID-19 Protocols for the offline classes held during 2019-20



Figure 7d. Offline classes following COVID-19 Protocols held during 2019-20

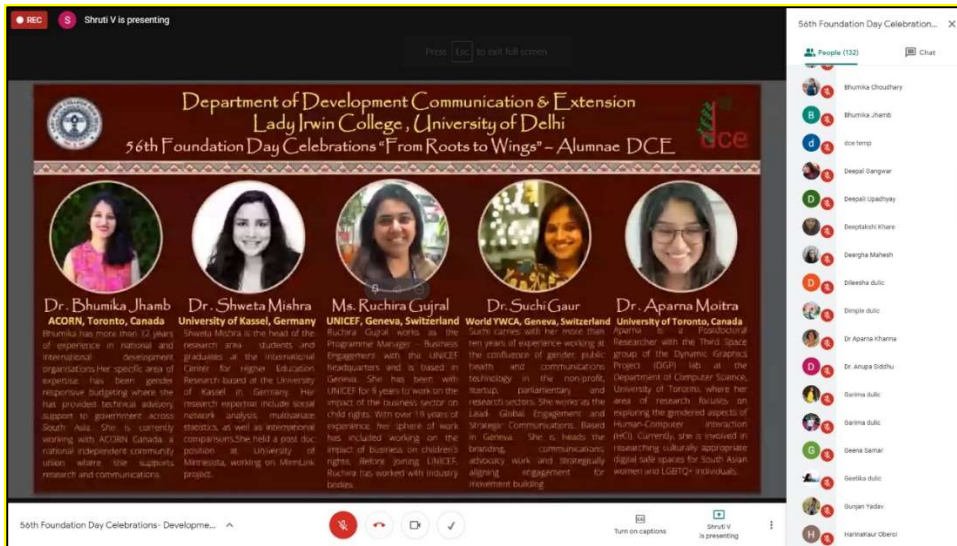


Figure 8. Screenshot of one of the Alumni sessions held during 2019-20

Online feedback system via college website

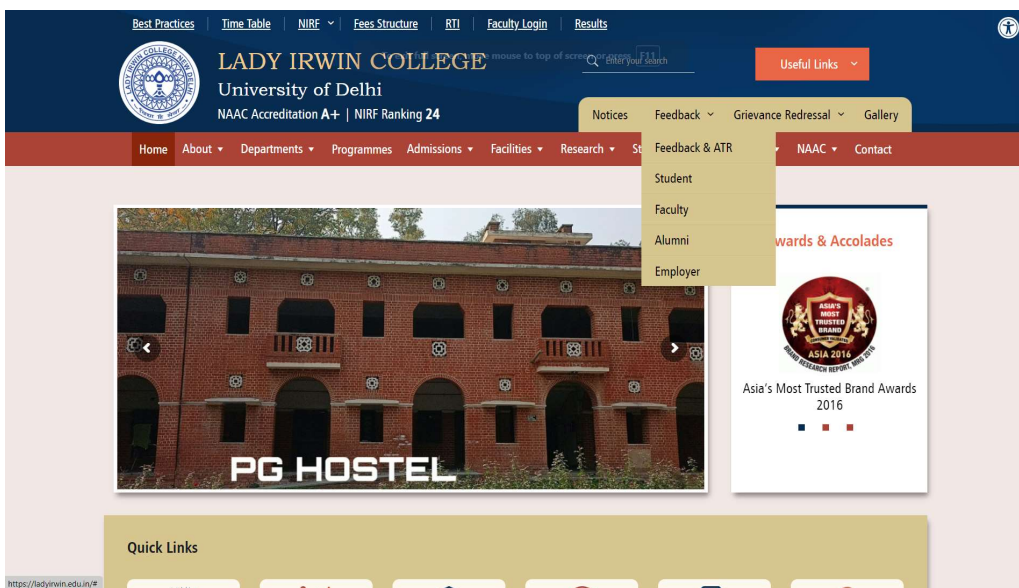


Figure 9. Screenshot of revamped college website for online feedback of various stakeholder groups

NAAC Criteria 1 Team

Archna

Dr Archna Kumar, Convenor

Pooja Raizada

Dr Pooja Raizada, Co-Convenor

Swati

Dr Swati Kwatra, Member

Dimple

Dr Dimple Rangila, member

Shweta

Ms Sweta Suman, Member

Shweta

Ms. Shweta Anand, Member